

Dear International Customers,

MINIIO is pleased to welcome you in our on-line store. You can buy on-line any item available in our store via Web Site miniio.com. Look closely at the general conditions of purchase contained in this Web Site. Your use of this site will imply your agreement with these general conditions. If you have any questions, please contact us at miniio@miniio.com The following conditions regulate the sale of items presented in this web site by Miniio Workshops Bogusław Saganowski, Rzeczna 6, 03-794 Warszawa, VAT Code: 1130763435

1. MINIIO on-line store sells items via Internet

2. Orders are made via Web Site www.miniio.com

3. To buy an item, select it and add it to your shopping bag. Your shopping bag will contain the selected item, color and price in the corresponding currency (taxes included). The price does not include shipping costs because rates vary depending on the country of destination. Prices are final at the moment of purchase.

4. Before your order is actually processed, you will get a summary of the items acquired, total price (postage and taxes included) and dispatch data. To confirm the order, please click the "Accept Purchase" button. To change the order details contact us at info@miniio.com. Changes are possible before the item is dispatched.

5. Purchases are paid for by credit card (Visa, Visa Electron, MasterCard), by PayPal, or by bank transfer. No other payment methods are accepted. For payments by credit or debit card, the customer is charged online, through the payment gateway of the financial entity, once the order has been confirmed.

6. The products offered are available within the European Union member states: Austria, Belgium, Bulgaria, Cyprus (southern area), the Czech Republic, Denmark, Estonia, Finland, France (continental), Germany, Greece, Holland, Hungary, Ireland, Italy (except San Marino, Livigno, Campione and Italian waters of Lake Lugano), Latvia, Lithuania, Luxembourg, Malta, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and the United Kingdom, Australia, USA. If you are not a resident of any of above countries and you wish to acquire our items, please contact us at miniio@miniio.com

7. The items bought at MINIIO will be sent by an international courier company and shipped within an approximate period of 2 to 10 working days, depending on stock. In case this deadline should be delayed, Miniio will inform the customer individually. Shipping period refers to period between receiving the payment and handing it over to the courier. Dispatch of the item is confirmed by an e-mail. If You wish to choose economic post option, contact us at miniio@miniio.com

8. Customers have 10 working days(beginning on the day after they receive their order) to use their right of withdrawal for their order with MINIIO. In this case, MINIIO will provide a full refund of your order. The order must be returned within 10 working days, from the date of reception of the order, at your own expense, to: Miniio Workshops Bogusław Saganowski, Rzeczna 6, 03-794, Warszawa. In all cases, the goods must be in their original condition and will be inspected on their return.

9. In the case of defective materials or manufacture, MINIIO will accept exchanges and/or refunds for a period 30 days, provided that the article has not been used and/or damaged. All items must be returned in their original packaging.

10. Once the item is received, MINIIO will check that it is in good condition and will ask the Bank to return payment on the credit card used.

11. Shipping charges for products to be exchanged or returned will be borne by the customer and under no circumstances will MINIIO accept goods returned pay-on-delivery.

12. Miniio will not take responsibility for items damaged during transport if the damage could have been easily noticed at first sight at the time of delivery but was not written down to the complaint protocol .

13. If the complaint is turned down (item returned after the deadline, lack of evidence of purchase, used, damaged, without original packaging etc.), , the item will be sent back to the customer at his/her own expense.

14. All the illustrations, designs, icons, graphs, pictures, images and any other elements of this web are the exclusive property of MINIIO. Reproduction, publishing, transfer, changes or distribution by any means of the elements of this web site is forbidden.

15. MINIIO has made an effort to show the colour and details of items as closest as reality as possible. However, the colours that appear on the screen can vary in accordance with the quality of your computer monitor.

16. The information you submit to MINIIO will only be used to process purchase, as well as to inform you by e-mail and/or post of new products, special offers and news from MINIIO. 17. All personal details received will be handled in accordance with current polish regulations. The users of this web site can at all times, access, amend and cancel all the data included in the registry form, in writing, by e-mail or by post to the address: miniio@miniio.com

17. Please note that the items sold at MINIIO are for children over 6 years old. Miniio accepts no

responsibility for damage caused by using these items by younger children or in other way than intended.

18. The sale prices mentioned on the products files include neither the shipping fees nor taxes relating to transport or customs in case of transports outside the European Union (EU). The shipping fees remain payable by the purchaser and will be charged to him. The customs duty, importing duty or local taxes are likely to be required and also be charged to the purchaser. For products shipped internationally, please note that the recipient is the importer of product and must comply with all laws and regulations of the destination country. Additional surcharges and handling fees may also be incurred. Unfortunately Miniio has no influence on these fees, and no possibility of predicting them, so prior to purchase please contact your local authorities to avoid the unpleasant surprise of high additional charges.

19. Miniio guarantees that the products meet all requirements of European Standards of Toys Safety for toys intended for children over six years of age. We cannot guarantee that the products meet the standard of non-UE countries. The purchaser is responsible for assuring that the product can be lawfully imported to the destination country. We'll provide any detailed information about our products upon request.

20. If you are an adult collector, you can order any of our item in 1:6 scale and, when possible, in 1:12 scale (upon request at miniio@miniio.com). We will complete and ship your order in 5-15 business days. We ship to collectors in Europe, USA and Australia.